Table of Contents
Section 8 - System Protocols

8.1	Downgrade of Response
8.2	Patient Prioritization and Use of Lights and Sirens
8.3	Transportation Protocol
8.3.1	Oakland Co. Hospital Transport Matrix for EMS
8.6	Dispatch
8.7	ALS to BLS Transfer of Care
8.8	Air Ambulance Personnel Scope of Practice (MCA Optional)
8.9	Aircraft Transportation
8.9.1	2025 Aircraft Letter of Compliance
8.10	Infection Control and Communicable Disease
8.11	Immunization and Testing
8.12	Communications with Emergency Facilities
8.13	Electronic Records & EMS Information System
8.14	Protected Health Information (PHI)
8.15	Inter-Facility Patient Transfers
8.16	Licensure Level Requirement of Attendant During Transport (MCA Optional)
8.18	Agency and EMS Personnel Criteria for Participation
8.18.1	2025 ALS Life Support Agency Letter of Compliance
8.18.1	2025 BLS Life Support Agency Letter of Compliance
8.18.1	2025 MFR Life Support Agency Letter of Compliance
8.19	On-Scene Physician or Non-Physician Provider Interaction
8.20	Protocol Deviation
8.21	Violent/Chemical/Hazardous Scene
8.22	Medical Examiner Notification and Body Disposition
8.23	Safe Delivery of Newborns
8.24	Complaint Investigation & Resolution
8.25	Disciplinary Action Appeal
8.26	EMS Provider Criminal Charges and Convictions
8.27	Professional Standards Review Organization-PSRO Responsibilities, Structure, and Operational Protocol
8.28	Evidentiary Blood Draw Protocol (MCA Optional Protocol)
8.100	Bennett Bill Upgrade Policy
8.101	Transfer of Patient Care to Receiving Facility
8.102	Alternative EMS Response Team
8.104	EMS Response Time Standards
8.105	Equipment Protocol
8.106	Mutual Aid Policy
8.107	New or Upgraded EMS Agency Policy
8.107.1	New or Upgraded EMS Agency Application
8.108	Professional Standards Review Organization EMS Research Policy
8.109	Professional Standards Review Organization Confidentiality Agreement
8.110	Rerouting Policy
8.111	Scene Patient Management
8.112	Tactical Emergency Medical Service (TEMS) Team

8.113	Medical Control and Participating Hospital Policy
8.113.1	2025 Hospital Letter of Compliance
8.114	Hospital Provider Based Emergency Department