



Oakland County Medical Control Authority System Protocols

Medical Control and Participating Hospital Policy

Section 8.113

Initial Date: December 2014

Revised Date: 9/14/2023

Medical Control and Participating Hospital Policy

Definitions

1. Emergency Facility – a licensed hospital, freestanding surgical outpatient facility, or hospital provider-based emergency department.
2. Receiving Emergency Facility – an Emergency Facility approved by the OCMCA to give medical direction and receive EMS patients.
3. Medical Control Hospital – approved by the OCMCA and fulfills the criteria set by the OCMCA defining medical control hospital.
4. Online Medical Direction – pre-hospital direction given by an emergency physician over the radio or telephone to an EMS provider.

Annual Review Process

The Hospital Letter of Compliance will be completed annually in accordance with the published schedule, forwarded to PSRO for review and recommendation to the Medical Control Committee (MCC) and approved by the Board of Directors.

Emergency Facility Criteria and Compliance

1. Criteria –
 - a. A qualified Emergency Physician will be available at all times to provide online medical direction at each Receiving Emergency Facility.
 - b. A qualified Emergency Physician is defined as:
 - i. Board Certified in Emergency Medicine, by either the American Board of Emergency Medicine or the American Osteopathic Board of Emergency Medicine.
 - ii. Residency trained in Emergency Medicine.
 - iii. A physician practicing full-time in an Oakland County approved facility prior to July 1, 1993 and practicing full-time in emergency Medicine since that time. A one-time request for approval for this category for each physician shall be made through PSRO with a recommendation to the Medical Control Committee, and approval of the Board of Directors.
 - c. Any variation in the above shall require special consideration by the Board of Directors.
2. Non-Compliance –

Upon adequately establishing a Receiving Emergency Facility's inability to comply with the OCMCA Hospital Letter of Compliance, PSRO will:

 - a. Advise the facility of its noncompliance status.
 - b. Request a plan within two weeks from the hospital containing a timeline for achieving compliance.
 - i. If the timeline to comply is less than one month, PSRO will monitor and assure completion.



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- ii. If the time allotted is more than one month, or, if the facility cannot complete the plan, its 800 MHz radio shall be relinquished until compliance with criteria for participating is met.
- c. Any appeals of the decision or actions shall be according to the Incident Investigation Procedure.

Receiving Emergency Facility Responsibilities:

1. Receive EMS patients and provide medical direction.
2. Provide case-by-case quality assurance and performance reviews and communicate with the OCMCA office regarding deviations from protocol.
3. Participate in LSA QI programs, including a review of online medical control at their institution, and provide documentation to PSRO, when requested.
4. Adhere to Oakland County Medical Control Authority approved protocols and policies.
5. Ensure that hospital staff answering the communication device and/or giving medical direction have access and knowledge of the OCMCA Protocols.

Medical Control Hospital Participation

To provide the service of a Medical Control Hospital to a Life Support Agency, the Medical Control Hospital shall participate in the following educational activities:

- a. Provide lecture activities for Life Support Agencies.
- b. Additional activities as agreed by both the Life Support Agency and the Medical Control Hospital/Medical Control Physician.
- c. Additional activities, as directed by OCMCA PSRO.
- d. Activities/Programs may include EMS run reviews.

Medical Control Hospital Physician Responsibilities

1. Assign a Physician that is Board Certified in Emergency Medicine to serve on the Medical Control Committee and other OCMCA committees, as deemed necessary.
2. Provide a Medical Control Physician for EMS personnel of the Life Support Agency assigned to the Medical Control Hospital, whose responsibilities include:
 - a. Physician advisor to EMS personnel.
 - b. Educate and communicate with hospital medical staff on issues concerning the EMS community including all protocols and protocol updates. May include auditing the medical direction given by the Medical Control Hospital.
 - c. Assist in developing EMS educational programs.
 - d. EMS personnel/Life Support Agency incidents or concerns shall be reported to the OCMCA office.