



Oakland County Medical Control Authority  
**System Protocols**  
MUTUAL AID POLICY

Initial Date: 1/1/2014  
Revised Date: 9/14/2023

Section 8.106

***Mutual Aid Policy***

The Oakland County Medical Control Authority (OCMCA) requires all life support agencies, operating within the OCMCA area, to have written mutual aid agreements with agencies that are geographically within and adjacent to the OCMCA.

**Definitions**

Automatic Aid: assistance provided by one agency to another that the dispatch center, without a command officer's input, can send or request equipment based on the information from the call to the public safety answering center. The intent of automatic aid is for day-to-day, pre-arranged, protocol driven, pre-hospital care deployment.

Mutual Aid: assistance provided by one agency to another and in return the other agency can expect help when needed; requires an agency's command officers to make a specific request for assistance from a neighboring jurisdiction.

**Procedure**

1. Mutual and Automatic aid agreements entered into by life support agencies within the OCMCA, shall be retained by the agency and a copy given to the OCMCA office upon request.
2. Automatic aid is restricted to congruent staffing and level of licensure.  
Mutual Aid is not restricted to congruent staffing and level of licensure.

Request for Mutual Aid (as defined above) should not exceed more than 5% of the requesting LSA's annual call volume.