

Oakland County Medical Control Authority
System Protocols
AGENCY AND EMS PERSONNEL CRITERIA FOR PARTICIPATION

October, 2018

Section 8.1

Agency and EMS Personnel Criteria for Participation

The Oakland County Medical Control Authority serves as the designee of the Michigan Department of Health and Human Services (MDHHS) pursuant to Act 368 of 1978, as amended in 2000, to serve as medical control authority for the Oakland County emergency medical services system. Pursuant to Sec. 20919(a) the medical control authority shall develop protocols and policies for the acts, tasks, and function that may be performed by EMS personnel and life support agencies.

NEW AND UPGRADING AGENCIES

(see New or Upgrading EMS Agency Policy)

RENEWING AGENCIES (ANNUALLY)

Renewing EMS Agencies will be eligible to be designated as a life support agency in Oakland County and receive Medical Control upon annual submission to the Professional Standards Review Organization (PSRO) of:

1. Evidence of licensure with the State EMS Division;
2. Evidence of compliance with OCMCA criteria for practice by completion of the Letter of Compliance;
3. List of current personnel including level of licensure, expiration dates, and current ACLS certification; and
4. Approval of the PSRO, MCC and Board of Directors.

AGENCY CRITERIA TO PARTICIPATE IN THE OCMCA

The Oakland County Medical Control Authority has an approval process in place to designate a life support agency in Oakland County to be eligible for Medical Control. This approval will be based on the PSRO review and approval; and MCC and Board of Directors approval. The criteria to operate as an OCMCA agency includes:

1. Licensed by the Michigan Department of Health and Human Services (MDHHS), or license pending.
2. Maintain a physical station with a minimum of one life support vehicle with 24/7 staffing (of a type commensurate with what is written on the agency's license) that is available for response to requests for emergency assistance, and is staffed on a 24/7 basis within Oakland County.
3. The ability to comply with the Oakland County EMS Response Time Standards (6-18).
4. Medical supplies, communications, equipment, procedures and protocols utilized meet criteria as established by MDHHS and Oakland County Medical Control Authority.
5. It is the agency's responsibility to educate and update all EMS personnel on the OCMCA protocols.

MCA Oakland County

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MCA Board Approval Date: October 6, 2018

MDHHS Approval Date: November 30, 2018

MCA Implementation Date: December 1, 2018

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6. Agency/Personnel will follow the OCMCA Medical Control Hospital Policy.
7. The agency designates the OCMCA (including its PSRO) to perform professional practice review functions on behalf of the agency, including review of pre-hospital care provided in Oakland County and recommendations for improvement of such care.
8. The agency agrees to participate in PSRO studies, EMS QI Program (EQIP), and abide by all PSRO Protocols and Policies.
9. Agency has designated a medical control hospital and medical control hospital physician.
10. Units are identified through standard terminology and uniform numbering system, issued by the Oakland County Medical Control Authority. The OCMCA unit number will be documented on each run form and/or e-PCR and used in all radio communications.
11. The agency has designated an EMS Coordinator and a State Licensed Instructor Coordinator.
12. The agency has Emergency Medical Dispatch (EMD) protocols to ensure the appropriate dispatching of a life support agency based upon medical need and capability of the emergency medical services system. All calls have access to pre-arrival instructions through an approved MCA EMD program.
13. The agency has a policy to ensure that use of lights and sirens is based on EMD protocols and patient condition.
14. The agency is responsible for completing and forwarding the necessary quality improvement data, approved by the OCMCA Board of Directors, and to MI-EMSIS.
15. All Life Support Agencies that provide emergency response in Oakland County agree to respond to emergency requests for aid across municipal boundaries, if available to respond. This response will occur regardless of what type of primary agency (private or public) provides primary response to that municipality.

ALS Agencies Only

LICENSED NON-TRANSPORTING ALS UNITS

1. Provide a minimum of one paramedic staffing each licensed Non-Transporting ALS unit at all times.
2. Contract for staffing services shall only be rendered with OCMCA approved Life Support Agencies.

LICENSED TRANSPORTING ALS UNITS

1. Provide a minimum of one paramedic and one EMT staffing each licensed Transporting ALS unit at all times.
2. Contract for staffing services shall only be rendered with OCMCA approved Life Support Agencies.

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BLS Agencies Only

LICENSED NON-TRANSPORTING BLS AGENCY

Must provide a minimum of one (1) EMT to staff a licensed Non-Transporting BLS unit at all times.

LICENSED TRANSPORTING BLS AGENCY

A transporting BLS agency must provide a minimum of one EMT and one MFR to staff a licensed Transporting BLS unit for transport.

Agency Communications

An agency shall appoint an EMS Coordinator who will be the liaison person between the medical control hospital, the OCMCA and the life support agency. Agencies will designate an Oakland County Instructor Coordinator who will be responsible for maintaining ongoing education according to MDHHS licensing requirements. In order to participate in the Oakland County Emergency Medical Services Communications system, it is required that all basic and advanced life support units are capable of communicating on the following channels:

- 155.340 Michigan HERN Channel (Primary Vehicle to Hospital Channel)
- 155.355 "VMEDTAC" (Scene Coordination Channel)
- 155.7525 "VCALL10" (National Interoperable Channel)
- 151.1375 "VTAC11" (National Interoperable Channel)
- 154.4525 "VTAC12" (National Interoperable Channel)
- 158.7375 "VTAC13" (National Interoperable Channel)
- 159.4725 "VTAC14" (National Interoperable Channel)

All licensed EMS operations (transporting and non-transporting vehicles) will be assigned a specific MEDCOM mobile unit radio identification number, in accordance with the Oakland County Unit Identification Number System. To designate the capability of the unit, a prefix will be added to the unit ID number (number obtained through OCMCA), in accordance with the EMS capability and assignment codes. These identifiers will be used in all EMS radio and telephone traffic. All ALS units are required to be equipped with an Oakland County 800 MHz Radio system EMS portable radio.

EMS PERSONNEL TO PARTICIPATE IN THE OCMCA

All EMS personnel shall participate in peer reviewed quality improvement (PSRO).

Paramedic Qualifications

All Paramedics must:

1. Be licensed with the State of Michigan as a paramedic.
2. Personnel be trained and licensed in accordance with appropriate statutes, rules criteria and maintain current ACLS.

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3. Adhere to the State of Michigan's EMS/Trauma Systems Section continuing education requirements.
4. Recommendation for a nationally recognized pediatric program.

AEMT Qualifications

All AEMT's must:

1. Be licensed in the State of Michigan as an AEMT.
2. Be trained and licensed in accordance with appropriate statutes, rules criteria and maintain current BCLS.
3. Adhere to State of Michigan EMS Division's continuing education requirements.
4. The AEMT is able to work up to their scope of practice on an ALS unit only.

EMT Qualifications

All EMT's must:

1. Be licensed in the State of Michigan as an EMT.
2. Be trained and licensed in accordance with appropriate statutes, rules criteria and maintain current BCLS.
3. Adhere to State of Michigan EMS Division's continuing education requirements.

MFR Qualifications

All MFR's must:

1. Be licensed in the State of Michigan as an MFR.
2. Be trained and licensed in accordance with appropriate statutes, rules criteria and maintain current BCLS.
3. Adhere to State of Michigan EMS Division's continuing education requirements.

EMS RESPONSE

When responding to a non-emergency facility (e.g. nursing home, Urgent Care, physicians office, private residence, etc.) to a patient with a potentially life threatening condition, EMS personnel/life support agency must activate, upon identification of a potentially life threatening condition, the primary life support agency for that geographic service area of the call.